



# Athena™

mobile command & control

MANAGE WINDOWS MOBILE® DEVICES WITH TOTAL CONFIDENCE



The world's most exacting companies have deployed Athena to ensure complete command over their mobile devices and provide support for their mobile workers — now you can too.

Athena provides unprecedented command and control over your mobile devices to help you to manage them with power, simplicity, and confidence. Now you can remotely manage your mobile devices with the same ease and control as if you were holding them right in your hands.

If you are deploying Microsoft® Windows Mobile®-based devices, the best choice, by far, is Athena.

PROVISION

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SUPPORT

|

MONITOR

|

SECURE

## The Challenges of Enterprise Mobility

Mobile devices offer great potential for making your enterprise run faster, smarter, and more profitably. However, mobile devices can create considerable challenges for your IT organization, since they are often not connected to your secure corporate network and can be located anywhere. Demands increase when IT and help desk staff are called on to troubleshoot and solve problems remotely.

Common challenges with mobile deployments include how to:

- Identify and catalog all deployed devices
- Gather detailed device asset information
- Monitor device health and status
- Distribute applications and updates
- Manage device configuration and settings
- Secure devices to protect sensitive data
- Reduce the time to resolve help desk tickets
- Troubleshoot and fix problems remotely
- Diagnose networking or wireless connectivity issues
- Assist end-users with operating device applications

Only Athena provides complete command over these common enterprise mobility needs.



# Athena — The Solution

Athena was designed with one thing in mind: helping you to manage your mobile enterprise with greater ease and effectiveness than ever before.

Athena is the industry's leading mobile device management solution for Windows Mobile. And for good reason. It enables your IT staff to reduce support costs, improve application availability, enhance employee productivity, and optimize technical support delivery.

Athena does this with a unique approach that gives you more power over mobile devices than ever before. It captures and aggregates knowledge about your mobile devices, the applications they are running, and the networks they are operating on. Athena gives you the power to distribute software and settings from a central location.

To add more value, Athena provides a powerful set of interactive tools that let help desk personnel remotely troubleshoot and fix problems immediately, or assist end-users while utilizing live remote-control capabilities.

With Athena, whatever you can do with a mobile device in your hand, you can now do remotely.

Never before has your IT organization had the power to provide such a high level of service to the mobile worker.

## Athena is the Industry's Leading Solution for these Reasons:

- **Simple to use.**  
Athena enables you to easily perform complex management tasks, update device software, change settings, troubleshoot problems, and assist end-users remotely.
- **Cost-effective.**  
Athena doesn't require additional servers to host proprietary server software. Most device management solutions require proprietary server software with a proprietary management console, leading to a significant investment in time and money.
- **Leverages existing infrastructure.**  
Athena is the only device management solution that can directly integrate with your existing systems management software, such as Microsoft Systems Management Server 2003 and Configuration Manager 2007. Athena doesn't require proprietary servers in the middle, and all device management functions happen right within the systems management console itself. The result is a single-pane-of-glass view to manage your mobile devices in addition to your servers, desktops, and laptops.
- **Delivers powerful remote support.**  
Athena lets your IT and help desk personnel control each mobile device exactly as though they were holding it in their hands—even over wide-area wireless networks.
- **Built upon true open standards.**  
You will never have to worry that Athena won't be able to interface or interoperate with future hardware or software, because we have employed true open standards through the use of XML web services.
- **Efficient.**  
Athena will not negatively impact device performance, so the end-user won't experience any slowdown when using their device.
- **Extensible.**  
Athena is easily upgradeable with new or enhanced capabilities. Feature packs provide the very latest software in an easily manageable form.
- **Supports automation.**  
Athena provides a rich application programming interface (API), enabling you to automate complex management tasks through scripting or application development.
- **Aligned with Microsoft System Center.**  
Odyssey Software with Athena has been selected by Microsoft as a launch partner for Microsoft System Center Configuration Manager 2007.

Athena can deliver return on investment in as little as six months—lowering administrative and support costs, increasing uptime, and improving end-user satisfaction and productivity.

# MANAGING FEATURES BETTER WITH FEATURE PACKS

Athena is designed with an extensible architecture, making it easy for you to upgrade or add new features. You don't have to wait for—and invest in—new major product releases. Instead, Athena lets you upgrade incrementally by adding device management functionality with plug-in services that have been thoughtfully organized into feature packs. All Athena features are offered this way, so you can easily deploy the features that make the most sense for your enterprise.

*Athena feature packs deliver capabilities such as:*

## PROVISION

**SOFTWARE PROVISIONING** > Simplify and streamline the centralized staging, distribution, and maintenance of software applications and updates. Distribute and apply preconfigured device settings to maintain common device configurations. Keep devices up to date automatically without the need for end-user interaction.

## SUPPORT

**INTERACTIVE SUPPORT** > Remotely troubleshoot, diagnose, repair, and remote-control deployed devices. This improves the efficiency of IT and help desk personnel, and reduces the need to unnecessarily box and ship devices to a repair/service center.

## MONITOR

**ASSET REPORTING** > Identify, discover, and catalog all deployed devices. Gather extensive details on device hardware, software, and status, which are collected and transmitted up to a central server on a configurable schedule.

## SECURE

**ADVANCED SECURITY** > Breathe easier with features that protect company assets when devices are lost or stolen. Restrict what device applications end-users are allowed to run to prevent non-productive device utilization or unnecessary help desk support calls when users curiously explore device features.



## Extending Microsoft Systems Center with Athena

Athena management console add-ins are also the best way to add advanced device management capabilities to Microsoft Systems Management Server 2003 or Configuration Manager 2007.

Athena integrates directly with Systems Management Server and Configuration Manager to leverage their infrastructure. All Athena features are exposed directly from the System Center administrator console. There's no need to launch a proprietary console or deploy additional servers to access the powerful features of Athena.



## PUT ATHENA TO WORK FOR YOU

Discover the total confidence Athena can provide your company today by contacting us at [info@odysseysoftware.com](mailto:info@odysseysoftware.com), or calling us at +1 585.214.2409. Try Athena free for 30 days and experience how the industry's leading device management solution can lower your IT support costs and simplify remote management tasks.

## SUPPORTS ALL MICROSOFT WINDOWS MOBILE® PLATFORMS

Athena supports all Windows and Windows Mobile-based device platforms, including Pocket PC, Pocket PC Phone Edition, Smartphone, Windows Embedded CE, and Windows XP Embedded.

Rest assured that Athena has been designed specifically for Windows Mobile Pocket PCs and Smartphones, and has been certified to meet the Designed for Windows Mobile logo requirements.



Mobility Solutions  
ISV/Software Solutions



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PARTNER OF THE YEAR-FINALIST

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